



**MBR-161100080205** Seat No. \_\_\_\_\_  
**M. B. A. (Ban. & Fin.) (Sem. II)**  
**(CBCS) Examination**  
**April / May - 2018**  
**Human Resource Management**

Time : 3 Hours]

[Total Marks : 70

**Instruction :** All questions carry equal marks.

1 Explain in detail 360 Degree Performance appraisal.

**OR**

1 Explain the functions and role of Trade unions in organizations.

2 Discuss the importance of Work-life balance concept in HRM.

**OR**

2 What are various approaches to industrial relations ? Explain.

3 Explain various types of training.

**OR**

3 Discuss the various causes of stress at workplace.

4 Write about benefits of HR audit in organizations.

**OR**

4 Discuss the changing roles and responsibilities of Human Resource management in banking sector.

5 What is HR planning ? Write about its process.

**OR**

5 Discuss the grievance procedure used in resolving disputes in organizations.